

MindStream Analytics

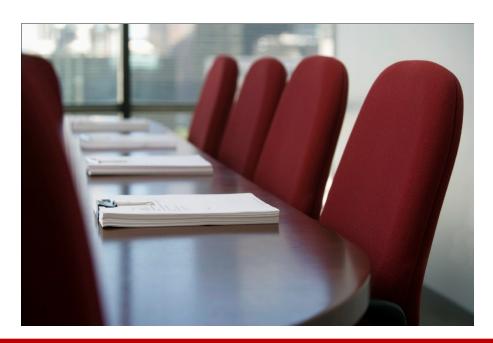
Introduction to Oracle User Productivity
Kit



AGENDA



- About MindStream Analytics
- Objectives of the Webinar
- What is UPK?
- UPK Player Modes
- Content Developer
- Document Outputs & Additional Features
- Demonstration
- Q&A



About MindStream Analytics



- HQ Boston, MA with national reach
- Specialize in the implementation and optimization of best of breed Oracle | Hyperion solutions.
- Our people average over 9 years of experience in the BI or BPM space
- Oracle Gold Partner
 - OAUG Hyperion SIG Essbase Domain Lead
 - Hyperion Specialization
- Visit us at www.mindstreamanalytics.com



Presenters



Jonathan Johnson

Senior Consultant

MindStream Analytics

jjohnson@mindstreamanalytics.com

www.mindstreamanalytics.com

Mark Gregoire

EVP Sales & Marketing

MindStream Analytics

mgregoire@mindstreamanalytics.com

www.mindstreamanalytics.com





Attendees will learn about:

- Introduction to Oracle UPK for Hyperion Applications
- Using the Content Developer
- Content Deployment and UPK Player Modes
- Topic Editor, Documentation Outputs, and Additional Features
- Demonstration of tool





Oracle User Productivity Kit (UPK) is an easy-to-use and comprehensive content development, deployment, and maintenance platform for increasing user productivity and enterprise training effectiveness. Oracle UPK supports applications from Oracle, SAP, and Microsoft as well as custom applications.

Content development can be purely application specific or accommodate a well balanced mix of business process. Furthermore, Oracle UPK can assist in documentation output through a variety of formats, as well as enable organizational readiness through user tracking and competency measurement.

What is User Productivity Kit?



- Single Source of Content Development
 - Interactive Simulations
 - Standardized Documentation Style
- Online and Paper Based Documentation Output
 - On Demand Computer Based Training
 - System Process Documents
 - User Acceptance Test Scripts
 - Job Aids, etc.
- GOAL Enable End User Adoption
 - Users Understand What They Need To Do



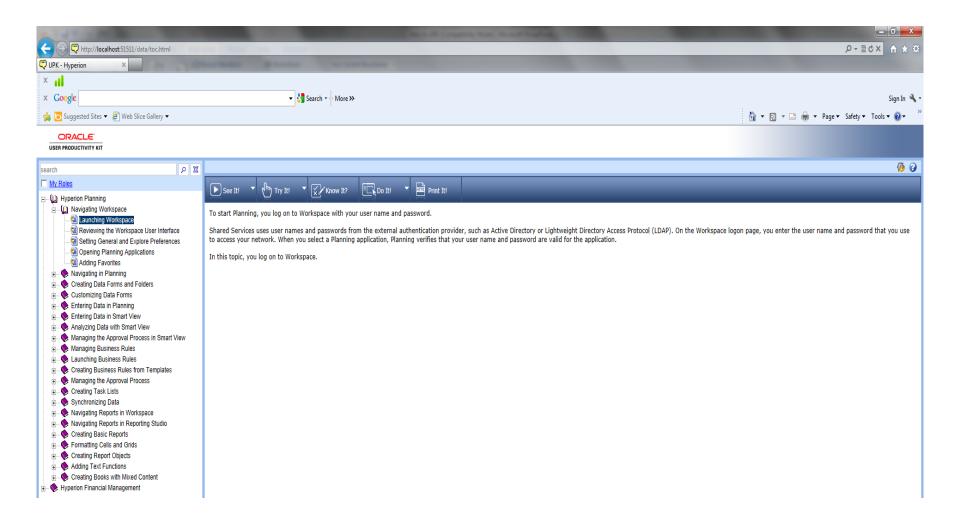




Single recording produces multiple outputs for use throughout the entire software lifecycle













See It – Animated demonstration

Try It – Interactive simulation

Know It – Interactive assessment

Do It – Interactive support live in application

Print It – Reference documentation

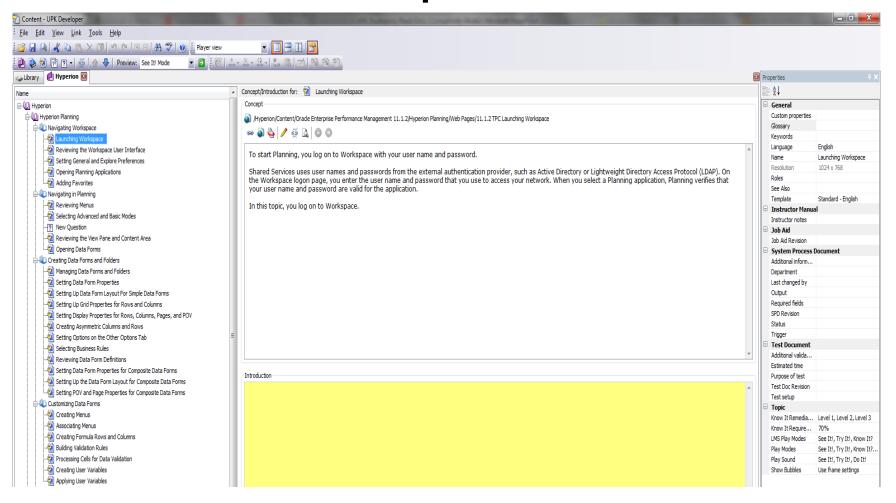
UPK Content Developer



- Synchronized platform for creation of all UPK content
- Makes creating and publishing content easy
- Allows for single user or multi-user development
- Preview content before publishing



UPK Content Developer



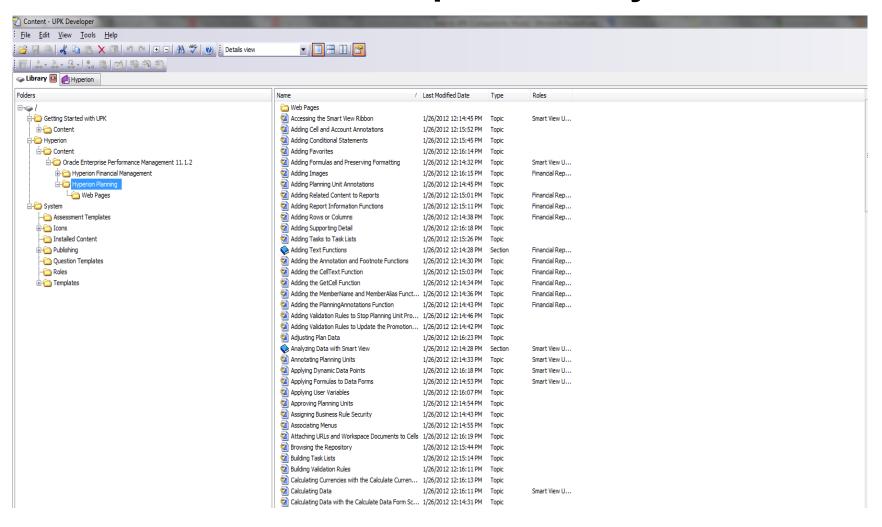
Content Developer – Major Components



- Content Library
 - Central repository of all content organized by folders similar to Windows Explorer.
- Outline Editor
 - Links documents from the library into a hierarchy similar to a table of contents.
 - Module
 - Section
 - Topic (Recorded Simulations)
- Topic Editor
 - Allows you to edit the frames you have recorded for a topic.

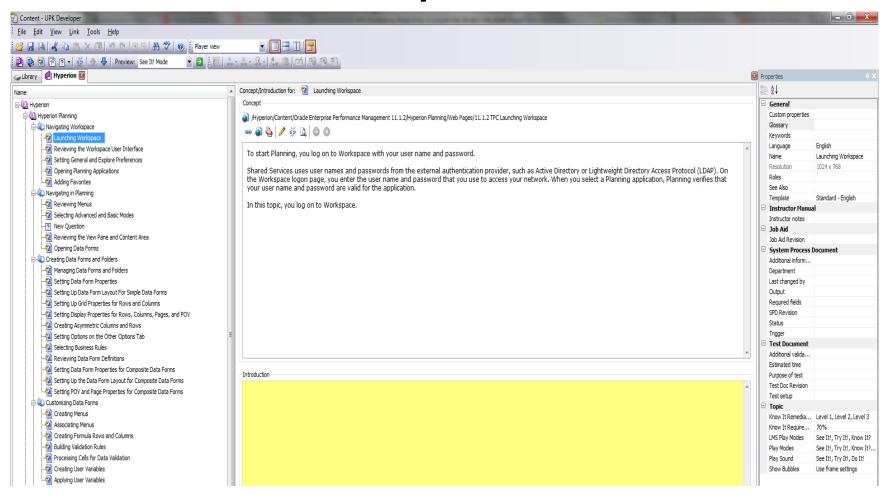


UPK Content Developer - Library



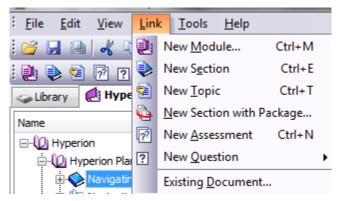


UPK Content Developer - Outline











A module (purple book) is used to organize a specific unit of learning. It can contain other documents such as sections, topics, or even other modules to form a component of an outline.



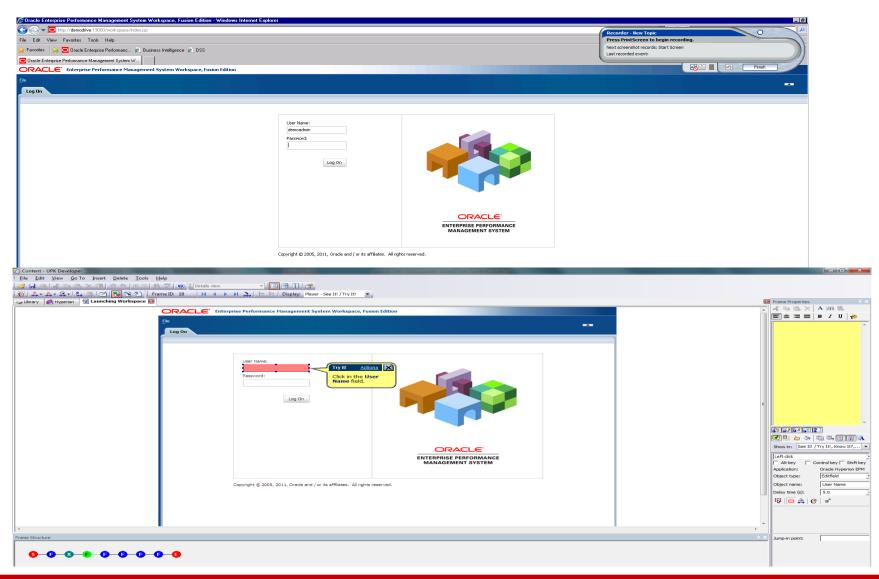
A section (blue book) is very similar to a module in that it also can contain other documents such as sections, topics, or other modules. The main difference between a section and module is its visual representation that can help you differentiate between the components of your outline and locate areas in the structure faster.



A topic represents a series of recorded steps that complete a task in an application. Topics are where you record application-specific transactional content; whereas modules and sections provide the structural components of your outline.

Topic Recorder / Topic Editor









Document formats allow you to publish content in various predefined documents that can be published to Microsoft Office, HTML, and Adobe Acrobat.

- System Process Document
- Job Aid
- Training Guide
- Instructor Manual
- Test Document
- Presentation

Additional Features & Functionality



- User Tracking Knowledge Center
- Help Menu Integration
 - Context Sensitivity Ability to integrate a published UPK
 Player to the help menu of a target application. End user will
 see a help link within the application that launches the UPK
 Player, displaying the relative topics matching the context ID.
- Localization Multiple Languages
- Sound
- Questions & Assessments
- Glossary
- Roles (Outline Filters)

Demo



Demo!





Questions

Thank You!



